

### Warranty Policies

Any warranty for a product distributed by Southern Wholesale Flooring Company (“Southern”) is provided by the manufacturer and is subject to terms specified by that manufacturer regarding product inspection and acclimation, installation, environment control, continuing maintenance and appropriate use. Product packages include specific warranty information and installation instructions, and such information may also be provided on the Southern website. If you cannot locate the manufacturer’s installation instructions and warranty information, you must contact Southern for the replacement instructions prior to installation. In all cases, failure to follow the manufacturer’s instructions will void any and all warranties.

Southern will assist the consumer and / or the selling dealer in filing claims with the manufacturer. Except as offered by the manufacturer, Southern, as the distributor, disclaims all express or implied warranties (including, but not limited to, warranties for merchantability and fitness for particular purpose). Southern’s liability for a defective product, if any, shall be limited to a credit of the purchase price from Southern for any uninstalled product, with apparent manufacturing defects, reported to Southern in writing within fifteen days of the date of purchase. Southern will not be responsible for incidental and /or consequential damages. Some states do not allow limitations or exclusions on strict liability, implied warranties, incidental damages and / or consequential damages, so these limitations may not apply to you.

Southern does, from time to time, offer items which are designated as cabin, tavern, thrift, seconds, etc. or are sold on close out. Notwithstanding other provisions of the Warranty Policies, such items are sold “as is”, without any warranties, either express or implied.

Please contact your salesman or customer care representative, if you need manufacturer specific warranty and / or installation information or have any other questions.